



Session Descriptions

MONDAY, SEPTEMBER 25, 2023

9:00 am - 10:45 am

Giving & Receiving Feedback: Best Practices for a Daunting Task

1.75
HOUR

Mr. Stephen Kotev, Leadership Coach, Embodiment Educator, Trainer and Conflict Resolution Consultant at Stephen Kotev Coaching and Consulting

Giving and receiving feedback is one of the most vital skills necessary for a healthy and productive workplace. Your ability to master this skill is central to maintaining morale, holding others accountable, and embracing innovation. Without it, we descend into confusion and anger over unclear expectations and unexpressed needs. In this interactive and engaging workshop, you'll learn a simple and effective structure for how to give and receive feedback in any situation.

NACM Core Competency: Leadership

11:00 am - 12:00 pm

Sovereign Citizens Simplified

1
HOUR

Judge Christopher Portis - Atlanta Municipal Court & Rashida Davis - Court Administrator/Chief Clerk Municipal Court of Atlanta

Sovereign citizens and their impact on the overall administration of courts is a growing concern. This session will explore the ideologies and beliefs of sovereign citizens and the impact on the court system overall including, voluminous filings and what some of these purported legal documents mean.

NACM Core Competency: Court Performance

1:30 pm - 2:30 pm

Purposeful Leadership

1
HOUR

Mr. Chris Hanks, Founder and Executive Director of the Institute for Entrepreneurship

Join us as we explore the fundamental principles of leadership, motivation, and engagement; backed by the latest research and real-world examples. Discover how to tap into your team's intrinsic drivers, foster a culture of trust and open communication, and empower employees to take ownership of their roles and contributions. Whether you're a seasoned leader looking to revitalize your team's spirit or a new manager aiming to establish a culture of engagement from the start, this session equips you with the knowledge and strategies needed to inspire, empower, and lead with impact.

NACM Core Competency: Leadership & Strategic Planning

● = Number of hours towards certification for attending

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COURT FUNDS



MONDAY, SEPTEMBER 25, 2023

2:45 pm - 4:15 pm

Revised Interpreter Rules

1.5
HOUR

Chief Judge Norman H. Caudra, Suwanee Municipal Court and Attorney Paul D. Panusky - Georgia Standing Committee on Court Interpreters

The Judicial Council of Georgia Standing Committee on Court Interpreters has significantly revised the rules on the use of interpreters for all courts in the State of Georgia. The Supreme Court has approved and adopted these rules to go into effect on January 1, 2024. This presentation will provide a synopsis of these rules.

NACM Core Competency: Educational Development

TUESDAY, SEPTEMBER 26, 2023

9:00 am - 11:15 am

To CONNECT & SERVE: ROARing Towards a Unified Court-Community Vision

2
HOUR

Dr. Raymona Lawrence

In this dynamic two-hour session, delve deep into the transformative ROAR Framework, a holistic approach encompassing Recruitment, Onboarding, Activity, and Retention. Designed with court administrators in mind, the ROAR Framework provides the tools and insights needed to foster an inclusive court environment that is more efficient and welcoming for everyone. The first hour illuminates the ROAR Framework, revealing how it shapes a thriving court system, underpinned by Diversity, Equity, and Inclusion principles. It emphasizes the importance of each pillar, and how they synergistically lead to a more effective and inclusive judicial ecosystem. The second hour shifts focus to the heart of community engagement. Discover actionable strategies to bridge the gap between courts and the communities they serve. Engage in discussions around fostering trust, improving transparency, and co-creating solutions that reflect the diverse needs and voices of the community. Participants will leave equipped with a refreshed perspective on court administration and a toolkit of strategies to champion a more connected and service-driven court environment.

NACM Core Competency: Workforce Management, Public Trust

● = Number of hours towards certification for attending

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TUESDAY, SEPTEMBER 26, 2023

1:00 pm - 2:00 pm

Panel Discussion: The Benefits of Being Involved in NACM



Kristie Collier-Tucker - Union City Court Administrator/Chief Clerk, T.J. BeMent - District Court Administrator 10th JAD, and LeNora Hawkins-Ponzo - Incoming GCCA President and District Court Administrator at DeKalb County Superior Court

A panel of NACM enthusiasts will share about the educational, professional and mentoring opportunities that the National Association for Court Management has to offer.

NACM Core Competency: Educational Development

WEDNESDAY, SEPTEMBER 27, 2023

9:00 am - 10:00 am

Technology Updates



Kristy King - JC/AOC I.T. Program Manager & Ben Luke - JC/AOC Chief Technology Officer

We will provide an update on AOC technology initiatives/projects and opportunities for support.

NACM Core Competency: Educational Development

10:30 am - 11:30 am

Addressing the Issues of the "Quiet Quitting Culture"



Abby Carter, ADR Director - Gwinnett Judicial Circuit

This presentation aims to address the issue of the quiet quitting culture within the courts and offers strategies to prevent its detrimental impact on the organization. During the presentation, we will explore the root causes of the quiet quitting culture, such as lack of motivation, poor communication, and inadequate support systems. Through this presentation, court leaders will gain valuable insights and practical strategies to proactively combat the quiet quitting culture, leading to a more motivated, satisfied, and effective team, ultimately enhancing the overall success of the court system.

NACM Core Competency: Leadership

= Number of hours towards certification for attending

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